

# Automation systems, AI-assisted workflows, and digital business tools

Legion Algo Labs builds practical workflow systems that help businesses capture enquiries, route support requests, improve follow-up, and create clearer visibility across operations.

Portfolio one-pager  
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Public-safe summary

## What Legion Algo Labs Builds

- Lead capture and enquiry workflows
- Support triage and response support systems
- AI-assisted intake and knowledge workflows
- Dashboard and reporting layers
- Public-facing business systems and workflow-connected websites

## Flagship Proof

### Website Repositioning and Business-System Build

The Legion Algo Labs website was repositioned around clearer service lanes, simpler navigation, and working live enquiry flows connected to assistant, booking, and lead-handling systems.

### Lead Capture Workflow System

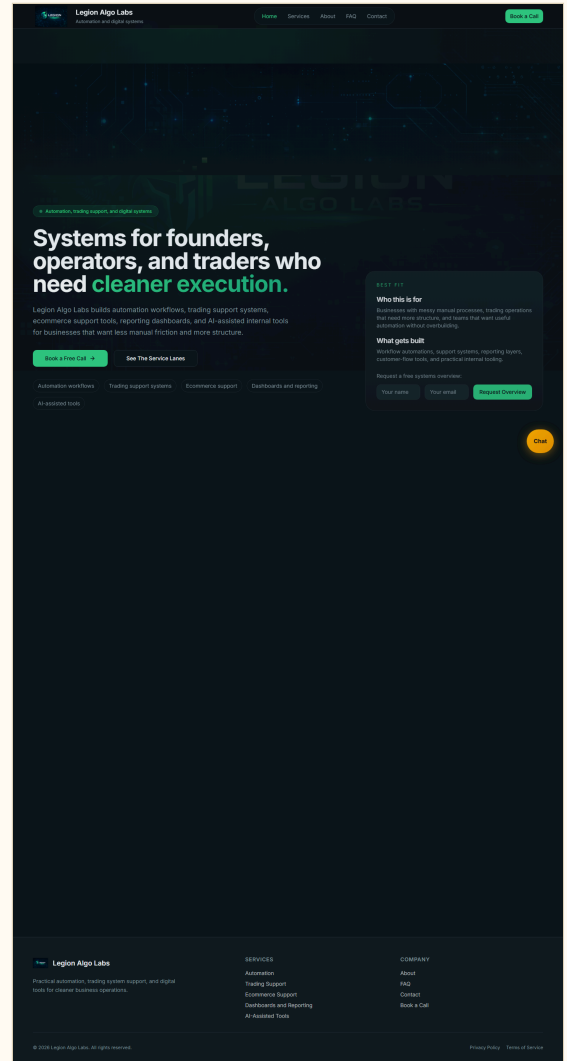
A repeatable workflow that classifies enquiries, prepares CRM-ready records, generates follow-up tasks, and creates acknowledgement and summary outputs.

### Support Triage Workflow System

A repeatable support workflow that categorizes requests, assigns priority and ownership, and produces follow-up and response-support outputs.

## Best-Fit Clients

- Businesses with messy manual workflows
- Teams with slow follow-up or unclear handoffs
- Operators who need visibility before scaling systems further
- Businesses that want useful automation without overbuilding



Website repositioning and live enquiry flow

### Automation Tools | [Launch, beta.001](#)

## Lead Capture Workflow Demo Preview

This preview shows how raw lead submissions are turned into structured CRM-ready records, follow-up tasks, and operating outputs.

#### What it produces

- CRM-ready lead report
- Follow-up task list
- Acknowledgment email drafts
- Summary report

#### Lane distribution

- AI-Assisted Tools: 1
- Automation: 1
- Dashboards / Reporting: 1
- Economics Support: 1
- Trading Support: 1

#### CRM-ready lead preview

Company	Contact	Lane	Priority	SLA
North Ridge Fibres	Sally Cleburn	Automation	high	same business day
North Trade Deck	Melissa Lee	Trading Support	high	same business day
Veksa Home	Oliver Lee	Economics Support	high	same business day
ClearPath Advisory	James Paine	Dashboards / Reporting	high	same business day
Signal Ops	Alexis Hassan	AI-Assisted Tools	high	same business day

#### Follow-up task preview

Company	Lane	Task	Status
North Ridge Fibres	Automation	Review enquiry and send first response for North Ridge Fibres	open
North Trade Deck	Trading Support	Review enquiry and send first response for North Trade Deck	open
Veksa Home	Economics Support	Review enquiry and send first response for Veksa Home	open
ClearPath Advisory	Dashboards / Reporting	Review enquiry and send first response for ClearPath Advisory	open
Signal Ops	AI-Assisted Tools	Review enquiry and send first response for Signal Ops	open

Lead capture workflow preview

### Support Automation Tools | [Launch, support, preview.001](#)

## Support Triage Workflow Preview

This preview shows how support requests are categorized, prioritized, routed, and converted into a cleaner operational queue.

#### What it produces

- Triage support queue
- Follow-up task list
- Acknowledgment email drafts
- AI-Assisted email replies
- Summary report

#### Category distribution

- Account / Access: 1
- Billing / Payment: 1
- Content / Inquiry: 1
- Technical Issue: 1
- Urgent / Manual Review: 1

#### Triaged support queue

Company	Category	Priority	Route	SLA
North Ridge Fibres	Account / Access	medium	support_admin	within 1 business day
ClearPath Advisory	Billing / Payment	medium	billing	within 1 business day
Signal Ops	Technical Issue	medium	technical	within 1 business day
ClearPath Legal	Urgent / Manual Review	high	escalation	same business day
North Trade	General Enquiry	low	support_admin	within 2 business days

#### Follow-up task preview

Company	Queue	Task	Priority
North Ridge Fibres	support_admin	Review account / access request and prepare response	medium
ClearPath Advisory	billing	Review billing / payment request and prepare response	medium
Signal Ops	technical	Review technical issue request and prepare response	medium
ClearPath Legal	escalation	Review urgent / manual review request and prepare response	high
North Trade	support_admin	Review general enquiry request and prepare response	low

Support triage workflow preview